gpa

Remote Access
Best Practices

DO:

✓ Revise/create remote access policy governing who can, how and why.

✓ Make sure employees are aware of this policy.

✓ Make sure the proper network support is in place.

✓ Use effective network segmentation for additional access controls.

✓ Make sure the organization has strong user support.

✓ Tailor remote access to what is required. Consider times/nodes/files/etc the user requires to complete their work task.

✓ Provide user training to ensure they utilize their remote access securely and effectively.

✓ Remove access once it is no longer necessary for the user.

DO NOT:

✗ Rush out and get the first option available.

✗ Create/give out blanket-access accounts. Remote accounts with full access can be a large liability for any company.

✗ Share credentials/accounts among multiple users. Each user should have customized access.

✗ Use default settings. Take the time to learn how each setting can be used to safeguard your business environment.